

Status of redressal of Complaints received against PGIM India Mutual Fund during 01-April-2019 to 31-March-2020

Name of the Mutual Fund:

PGIM India Mutual Fund

Number of folios :

110178 (as on 31st March 2020)

Complaint Code	Type of Complaint#	(a) No. of Complaints pending at the beginning of the year	(b) No. of Complaints received during the year	Action on (a) and (b)									
				Resolved				Non Actionable*	Pending				
				Within	30-60	60-180	Beyond		0-3	03_06	06_09	09_12	
				30 Days	Days	Days	180 Days	Months	Months	Months	Months		
I A	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-	-
I C	Non Receipt of Redemption Proceeds	-	7	7	-	-	-	-	-	-	-	-	-
I D	Interest on delayed Payment of Redemption	-	-	-	-	-	-	-	-	-	-	-	-
II A	Non receipt of statement of Account/ Units certificate	-	8	8	-	-	-	-	-	-	-	-	-
II B	Discrepancy in statement of Account/ Units certificate	-	-	-	-	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	1	1	-	-	-	-	-	-	-	-	-
II D	Non receipt of Annual Report Abridged Summary	-	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized Switch between Schemes	-	2	2	-	-	-	-	-	-	-	-	-
III C	Deviation from scheme attributes	-	4	4	-	-	-	-	-	-	-	-	-
III D	Wrong Or excess Charges / load	-	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, Bank details nomination etc.	-	-	-	-	-	-	-	-	-	-	-	-
IV	Others	-	38	38	-	-	-	-	-	-	-	-	-
V	SIP related	-	2	2	-	-	-	-	-	-	-	-	-
	TOTAL	-	62	62	-	-	-	-	-	-	-	-	-

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

This statement is reviewed and approved by the Trustee Company at it's Board meeting held on May 29, 2020