

**Status of redressal of Complaints received against DHFL Pramerica Mutual funds during 2017-18**

**Name of the Mutual Fund:** DHFL Pramerica Mutual Fund  
**Number of folios :** 111428 (as on 31st March 2018)

Complaint Code	Type of Complaint#	(a) No. of Complaints pending at the beginning of the year	(b) No. of Complaints received during the year	Action on (a) and (b)								
				Resolved				Non Actionable*	Pending			
				Within 30 Days	30-60 Days	60-180 Days	Beyond 180 Days		0-3 Month	03_06 Month	06_09 Month	09_12 Month
I A	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
I C	Non Receipt of Redemption Proceeds	-	2	2	-	-	-	-	-	-	-	-
I D	Interest on delayed Payment of Redemption	-	-	-	-	-	-	-	-	-	-	-
II A	Non receipt of statement of Account/ Units certificate	-	-	-	-	-	-	-	-	-	-	-
II B	Discrepancy in statement of Account/ Units certificate	-	-	-	-	-	-	-	-	-	-	-
II C	Non receipt of Annual Report Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized Switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong Or excess Charges / load	-	1	1	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, Bank details nomination etc.	-	-	-	-	-	-	-	-	-	-	-
III F	Subscription related	-	3	3	-	-	-	-	-	-	-	-
III G	Broker related	-	2	2	-	-	-	-	-	-	-	-
III H	SIP related	-	1	1	-	-	-	-	-	-	-	-
IV	Others	-	-	-	-	-	-	-	-	-	-	-
<b>TOTAL</b>		-	<b>9</b>	<b>9</b>	-	-	-	-	-	-	-	-

# including against its authorized persons/ distributors/ employees. etc.

\***Non actionable** means the complaint that are incomplete / outside the scope of the mutual fund