Status of redressal of Complaints received against PGIM India Mutual Fund during 01-April-2021 to 31-March-2022

Name of the Mutual Fund:

Number of folios:

PGIM India Mutual Fund
1027234 (as on 31st March 2022)

	Type of Complaint#	(a) No. of	(b) No. of Complaints received	Action on (a) and (b)								
Complaint Code		Complaints pending at the		Resolved				Non Actionable*		Pending		
Code		beginning of	during the	Within	30-60	60-180	Beyond		0-3	03_06	06_09	09_12
		the year	year	30 Days	Days	Days	180 Days		Months	Months	Months	Months
I A	Non receipt of Dividend on Units	-	1	1	-	-	-	-	-	-	-	-
ΙB	Interest on delayed payment of Dividend	-	-	1	-	-	1	-	-	-	1	-
I C	Non Receipt of Redemption Proceeds	-	10	10	-	-	-	-	-	-	-	-
ID	Interest on delayed Payment of Redemption	-	-	-	-	-	-	-	-	-	-	-
II A	Non receipt of statement of Account/ Units certificate	-	6	6	-	-	-	-	-	-	-	-
II B	Discrepancy in statement of Account/ Units certificate	-	4	4	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	11	11	-	-	-	-	-	-	-	-
II D	Non receipt of Annual Report Abridged Summary	-	-	ı	ı	ı	ı	-	-	ı	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized Switch between Schemes	-	-		-		_					-
III C	Deviation from scheme attributes	-	-	-	-		-					
III D	Wrong Or excess Charges / load	-	4	4	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, Bank details nomination etc.	-	3	3	-	ı	-	-	-	-	-	-
IV	Others	-	80	80	ı	ı	-	-	-	-	-	-
V	Non Allotment of Units	-	5	5	-	-	-	-	-	-	-	-
	TOTAL	-	124	124	-	-	-	-	-	-	-	-

[#] including against its authorized persons/ distributors/ employees. etc.

This statement is reviewed by the Board of Directors of PGIM India Trustees Private Limited (Trustees to PGIM India Mutual Fund) at their meeting held on May 06, 2022)

^{*}Non actionable means the complaint that are incomplete / outside the scope of the mutual fund